



TERMS OF SERVICE

1. Introduction Welcome to Quality Local Contractors ("QLC"). By accessing or using our platform, you agree to comply with and be bound by these Terms of Service ("Terms"). Please read them carefully.

2. Definitions

- **"User"**: Any individual or entity accessing QLC's platform, including Contractors and Clients.
- **"Contractor"**: A professional offering trade services such as plumbing, electrical work, HVAC, etc., through QLC's platform.
- **"Client"**: An individual or entity seeking and/or hiring services from Contractors via QLC's platform.

3. Scope of Services QLC provides a platform connecting Clients with Contractors for various trade services. While QLC facilitates these connections, it does not directly offer or perform any trade services.

4. User Responsibilities

- **Accurate Information** Users must provide accurate and up-to-date information during registration and use of the platform.
- **Compliance with Laws** Users agree to comply with all applicable local, provincial, federal, and, upon U.S. expansion, state laws and regulations when using the platform.

5. Independent Contractor Status Contractors acknowledge that they operate as independent entities and are not employees, agents, or representatives of QLC.

They retain full control over their work schedules, tools, and methods.

6. Payment Terms

- **Fees** Contractors may be subject to lead generation fees or membership fees as outlined in separate agreements.
- **Taxes and Benefits** Contractors are solely responsible for their taxes, insurance, and any benefits. QLC does not withhold taxes or provide benefits to Contractors.

7. Lead Handling

- **Exclusivity** Leads provided by QLC are exclusive to the assigned Contractor unless stated otherwise. Contractors must not resell or share leads.
- **Inability to Fulfill** If a Contractor cannot fulfill a lead, they must notify QLC within 24 hours.

8. Liability and Indemnification

- **Contractor's Liability** Contractors agree to indemnify and hold QLC harmless from any claims, damages, or losses arising from their services.
- **Insurance** Contractors are required to maintain appropriate liability insurance as mandated by applicable regulations.

9. Termination

- **By Either Party** Either party may terminate these Terms with 14 days' written notice.
- **Immediate Termination** QLC reserves the right to terminate access immediately if a User engages in unethical, illegal, or harmful practices.

10. Confidentiality Users agree not to disclose any confidential information obtained through the platform, including but not limited to client details, lead information, or proprietary business practices.

11. Dispute Resolution

- **Mediation** Parties agree to attempt to resolve disputes through mediation first.
- **Arbitration** If mediation fails, disputes shall be resolved through binding arbitration in accordance with Canadian law or, upon U.S. expansion, applicable U.S. state law.

12. Governing Law These Terms shall be governed by and construed in accordance with the laws of the Province of Ontario, Canada. Upon QLC's expansion into the U.S., applicable U.S. state laws will also apply.

13. Amendments QLC reserves the right to modify these Terms at any time. Users will be notified of significant changes, and continued use of the platform constitutes acceptance of the updated Terms.